NOTICE TO TELEPHONE COMMUNICATIONS SERVICE PROVIDERS REGARDING ADJUSTMENT TO LOCAL PREPAID MOBILE TELEPHONY SERVICE TAX RATE

This letter serves as written notice that the City and County of San Francisco’s "local charge" for "local prepaid mobile telephony service" has increased to 15%, effective April 1, 2021.

The 15% local charge was calculated in the following manner:

- The San Francisco Utility Users Tax rate remains 7.5% as it has been in prior years.

- The San Francisco Access Line Tax has been adjusted for inflation to $3.73 from $3.64. Revenue and Taxation Code Section 42102.5(a)(2) states: "In the case of a city, county, or city and county that has adopted an ordinance to impose a charge that applies to prepaid mobile telephony service for access to communication services or access to local ‘911’ emergency telephone systems in the city, county, or city and county at a specified percentage or at the rate of one dollar ($1) per month per access line, including any adjustments for inflation, or more, the rate shall be the specified percentage or the rate obtained by dividing the dollar amount by 50, rounded to the nearest one-tenth of 1 percent." Therefore, the new Access Line Tax rate for the MTS charge shall be $3.73 divided by 50, or 7.5%.

- When 7.5% and 7.5% are added, the total "local charge" is 15%.

The new tax rates apply to services provided on or after April 1, 2021.

If you have questions or need further assistance, you may submit your question electronically at: https://sftreasurer.org/help-center

Please note: due to the San Francisco Department of Public Health Order for City residents to shelter in place, our City Hall offices are closed to the public. Taxpayers who call 311 may experience long hold times.