**Minimum Qualifications Form**

| **RFP Minimum Qualifications** | **Yes** | **No** |
| --- | --- | --- |
| **Required Services** |
| **Acceptance** | | |
| AMEX Acceptance – all card types |  |  |
| Discover Acceptance – all card types |  |  |
| MasterCard Acceptance – all card types |  |  |
| Visa Acceptance – all card types |  |  |
| Contactless |  |  |
| Mobile Wallet |  |  |
| PIN Debit Acceptance |  |  |
| **Equipment** | | |
| Merchant Card Readers with receipt functionality |  |  |
| Mobile/Wireless Card Terminals with receipt functionality |  |  |
| Virtual Card Terminals with receipt functionality |  |  |
| PIN PAD Equipment |  |  |
| Printers |  |  |
| Point to Point Encryption (P2PE) Validated Solutions |  |  |
| **Data Standards** | | |
| Respondent meets all statutory and regulatory standards for data security (PCI-DSS, EMV, Gramm-Leach and other laws and regulations) |  |  |
| **Other Services** | | |
| Batch Settlement |  |  |
| Direct or ACH Credit Posting to Assigned Bank Account |  |  |
| Next business day settlement |  |  |
| Chargeback Portal |  |  |
| **Reporting and Merchant ID Management** | | |
| Respondent will assign a Relationship Team to CCSF which will respond to any CCSF issues, questions, or requests within 24 hours. |  |  |
| Browser based, user friendly, secure reporting portal with multi-factor authentication |  |  |
| Online Merchant ID management |  |  |
| Electronic Merchant Statements sorted by MID, Transmitted and delivered electronically |  |  |
| 180 days of transaction history online |  |  |
| **Organization’s Capacity** | | |
| Organization can respond to contract / redlines within 10 business days and agrees to complete contract negotiation period of no longer than 3 months, unless parties mutually agree to extend timeline. |  |  |
| A minimum of three (3) current engagements (clients) with a minimum of 500,000 in person transitions per year valued at $50,000,000 for at least three years |  |  |