



# Treasurer & Tax Collector

CITY AND COUNTY OF SAN FRANCISCO

José Cisneros

TREASURER

Traducciones disponibles en línea en [sftreasurer.org](https://sftreasurer.org)  
Magagamit ang mga pagsasalin sa online sa [sftreasurer.org](https://sftreasurer.org)

可通過[sftreasurer.org](https://sftreasurer.org)在線獲取翻譯



## Pay Property Taxes Online

Paying online is the safest and most convenient way to pay your property taxes and we encourage you to use this option. Go to [sftreasurer.org](https://sftreasurer.org) to securely pay by eCheck (no fee), Credit Card, Debit Card, or ACH. If you need to pay in-person, our City Hall offices are open.

## Empty Homes Tax Becomes Effective in 2024

The San Francisco Empty Homes Tax, approved by voters on November 8, 2022, takes effect on January 1, 2024. Filing and payment will start in 2025. Property owners will be contacted soon regarding their obligations. Get details at [sftreasurer.org/EmptyHomes](https://sftreasurer.org/EmptyHomes).

## Helping People in Crisis - Call 911 or 311

Worried about someone's safety on the streets? San Francisco has expanded care for people experiencing a mental health or substance use crisis. It's OK to call for help!

- » In an emergency, call 911 and a highly trained dispatcher will find out what is going on and send help.
- » Otherwise, call 311 and a trained customer service agent will help you find the right city service.

Learn more about which number to call by visiting [sf.gov/okaytocall](https://sf.gov/okaytocall).

## Rent Board Reporting Requirements for All Residential Property Owners

The City requires all residential property owners to report information about their units, including owner-occupied and vacant units, into the Rent Board's Housing Inventory Portal. Reporting is due for all residential units by March 1 of each year, and owners who do not report on time may be liable for unlawful rent increases. Go to the Rent Board's website at [sf.gov/rentboard](https://sf.gov/rentboard) for more information.



## San Francisco Property Tax Timeline

### July

Assessor mails taxpayers a Notice of Assessed Value. More info at [sfassessor.org](https://sfassessor.org).

### September

Property tax rates approved by Board of Supervisors.

### November 1

All taxpayers will have received property tax bill. \*More info at [sftreasurer.org](https://sftreasurer.org).

### December 10

Deadline for payment of first installment.

### April 10

Deadline for payment of second installment.

\*Escape or supplemental tax bills may be issued in addition to the annual tax bill due to a change in ownership or new construction.



## Need Assistance?

Our office has partnered with 311 to provide customer service to all San Francisco residents and businesses. Submit your questions by going to [sftreasurer.org/help-center](https://sftreasurer.org/help-center) or by calling 311 within San Francisco.

## Property Tax Assistance Programs



### Property Tax and Mortgage Relief

The California Mortgage Relief Program provides one-time assistance to qualified homeowners who had a financial hardship during the COVID-19 pandemic by covering missed mortgage and property tax payments. Assistance provided through this program is not a loan and does not need to be paid back. Eligible homeowners could receive up to \$80,000 to cover past due property tax payments. Check your eligibility and apply at [camortgagerelief.org](https://camortgagerelief.org).



### SFUSD Senior Citizen Exemptions

Over the past decade, the citizens of San Francisco approved measures to provide funding to the SF Unified School District. All of these measures included an exemption for seniors living on the property provided they meet certain criteria. For more information, go to [sfusd.edu/seniorexemption](https://sfusd.edu/seniorexemption).

*Please Note: Parcels that received an exemption in 2022-2023 AND continue to meet the eligibility criteria will be automatically exempted for 2023-2024.*



### Seniors and People with Disabilities

The State Controller's Property Tax Postponement Program allows eligible homeowners to defer current-year property taxes if they meet certain criteria. Applications for 2023-2024 are now available. For more information, go to [sco.ca.gov](https://sco.ca.gov) and search for property tax postponement or call (800) 952-5661.

## Additional Resources From Our Office



### Free Financial Coaching

Smart Money Coaching provides free, confidential, one-on-one financial guidance for anyone living, working or receiving services in the City, regardless of citizenship status. Financial coaching can help you reduce debt, establish and improve your credit score, begin or increase your savings, and open or transition to a safe, affordable bank account. Go to [sfgov.org/ofe](https://sfgov.org/ofe) and click on Meet a Financial Coach or call 877-256-0073 to schedule an appointment.



### Save for College

San Francisco Kindergarten to College (K2C) is a college savings program established by the Office of the Treasurer & Tax Collector in partnership with the SF Unified School District. Our office automatically opens a K2C college savings account for each SFUSD student entering kindergarten. We start each account with \$50, and families have the opportunity to earn additional incentives for saving. Go to [sfgov.org/k2c](https://sfgov.org/k2c) for more information.