NOTICE TO TELEPHONE COMMUNICATIONS SERVICE PROVIDERS REGARDING ADJUSTMENT TO
LOCAL PREPAID MOBILE TELEPHONY SERVICE TAX RATE

This letter serves as written notice that the City and County of San Francisco's "local charge" for
"local prepaid mobile telephony service" has increased to 14.8%, effective April 1, 2020.

The 14.8% local charge was calculated in the following manner:

- The San Francisco Utility Users Tax rate remains 7.5% as it has been in prior years.

- The San Francisco Access Line Tax has been adjusted for inflation to $3.64 from $3.49. Revenue
  and Taxation Code Section 42102.5(a)(2) states: "In the case of a city, county, or city and
  county that has adopted an ordinance to impose a charge that applies to prepaid mobile
  telephony service for access to communication services or access to local '911' emergency
  telephone systems in the city, county, or city and county at a specified percentage or at the
  rate of one dollar ($1) per month per access line, including any adjustments for inflation, or
  more, the rate shall be the specified percentage or the rate obtained by dividing the dollar
  amount by 50, rounded to the nearest one-tenth of 1 percent." Therefore, the new Access Line
  Tax rate for the MTS charge shall be $3.64 divided by 50, or 7.3%.

- When 7.5% and 7.3% are added, the total "local charge" is 14.8%.

The new tax rates apply to services provided on or after April 1, 2020.

If you have questions or need further assistance, you may submit your question electronically
at: https://sftreasurer.org/help-center Please note: taxpayers who come to City Hall for in-person
assistance or call 311 may experience long wait/hold times.